

**From:** Spurr, Greg  
**To:** Microsoft ATR  
**Date:** 11/30/01 11:12am  
**Subject:** Antitrust Settlement

Gentlemen,

First of all, thank you for providing an avenue for us to provide feedback.

Before I get into the final settlement, I'd just like to mention that I feel the entire case was mishandled from the beginning. By allowing the focus to be on such trivial matters as which browser is on the desktop, you made the ramifications of this case much harder for the (general) public to grasp. There are much bigger issues showing MS' misuse of their monopoly power, which were made available to the courts, but appear to have never been followed through with.

The reason for this (I assume) would probably be similar to the reason I feel the resolution was unsatisfactory -- you were in a hurry. The entire thing had the feel of "let's hurry up and get this over with" and the settlement merely amplifies this. Reviewing the terms, I feel that the entire thing ended up being a waste of time -- Microsoft is already back to business as usual, and has received no real incentive to clean up their tactics.

Only two groups of people have seen any negative result from this action: 1) the DOJ, who has shown themselves to be ineffective at best, incompetent at worst; and 2) the consumer, who (apparently) is going to continue to be held hostage to the whims of a certain office in Redmond.

You should be ashamed...

-Greg Spurr